

# STRATEGIC BUSINESS FRAMEWORK

# Atkins Deck Treatment Service Beautifying & Protecting Homes & Investments since 1990

## **Vision Statement**

The Vision of Atkins Deck Treatment Service is to engage with individuals, families, and property managers to beautify, transform, and maintain their homes, properties, and investments with a focus on health and safety by providing the best cleaning, restoring, and protecting services, while creating an awesome company culture and sustaining the quality and feel of a small, family-owned business.

# **Core Values**

Responsiveness ~ Listening to and understanding wants, needs, and concerns Integrity ~ Developing respect and rapport through communication and customer service Quality ~ Valuing the health and safety of clients, employees, and the community Excellence ~ Beautifying, restoring, and protecting properties as a team

### **Mission Statement**

The Mission of Atkins Deck Treatment Service is to listen to and understand the needs of individuals, families, and property managers to recommend the most effective and efficient process to remove dirt, mildew, and algae and protect homes, businesses, and commercial properties with services by a professional, qualified team delivering exceptional customer satisfaction.

# Competitive Edge ~ The Atkins Deck Treatment Service Value

## Individuals & Families

Focusing on health, safety, and maintaining properties with 100% customer satisfaction Cleaning dirt, mildew, and algae to beautify, restore, and protect investments Choosing safe and environmentally-friendly procedures, materials, and equipment Transforming outdoor and home environments to increase enjoyment and relaxation Offering outstanding and guaranteed results by knowledgeable and experienced teams Working with customers year after year and developing long-term relationships

## **Business & Commercial**

Maintaining properties with a focus on health and safety Increasing safety, while reducing liability Reviving property appearance and enhancing curb appeal Contributing to the attraction and retention of renters, leasers, and buyers

#### Team

Creating a team culture and work environment that is safe, challenging, and rewarding Providing formal training and continuing education based upon industry standards Valuing the needs and safety of employees Fostering work, life, and family balance

# Community

Beautifying and sustaining neighborhoods
Providing services to create cleaner and healthier environments
Creating jobs and boosting the local economy
Supporting local volunteer services and organizations

Choose to beautify, transform, and maintain your home, property, and investments today!